

## Terms and Conditions

Thimesch Enterprises, LLC dba BEPC works hard to provide the best powder coated finishes possible. Coating quality will only be as good as the quality of the surface to which it is anchored.

**BLASTING:** Blasting the metal substrate and removing the mill scale will provide the best adherence of the powder to the metal surface. We highly recommend blasting your product to extend the life of your finish. Leaving the mill scale intact without blasting may cause a shorter life span of the coating. The quality of your metal is critical for a good finish. Since we have no control over your metal source or material design, cosmetic flaws, such as outgassing, drip rusting, etc. do not constitute free rework.

**PREP-WORK:** If any masking of your parts is required, written instructions or a drawing must accompany the order. We are not responsible for masking areas not indicated on drawing or provided in writing. All parts should be delivered to BEPC ready for coating. Parts are to be free from any plastic, rubber, bearings, excessive dirt, oil, and grease. We assume no responsibility for the condition of the material delivered by the owner, or any condition uncovered during processing (for example, pits, cracks, holes from excessive rusting, blemishes, broken welds, etc.) We do our best to evenly coat products; however, some parts and designs may not make this possible.

**DISASSEMBLY/REASSEMBLY:** If any disassembly or reassembly is required, this will be a separate charge and it must be requested per the purchase order or written instructions.

**SPECIAL REQUIREMENTS:** If no specific requirements are provided by the customer on a print or in writing, commercial tolerances, specifications, and manufacturing practices commonly used in the coating industry shall apply.

**HEAT TOLERANCE:** All parts submitted for powder coating must be capable of withstanding temperatures of 450 degrees Fahrenheit unless otherwise stated. Burn-off of parts requires temperatures in excess of 800 degrees Fahrenheit. Parts submitted for burn-off must be capable of withstanding a temperature of 800 degrees for up to four hours. Such temperatures may result in distortion of the parts, cracking, broken joints, melting, etc. Thimesch Enterprises, LLC dba BEPC does not and cannot assume responsibility for determination of the physical properties of your parts prior to processing. The customer is responsible for determining if his/her product is capable of withstanding the burn-off process.

**INSPECTION/SHIPPING:** Parts must be picked up within a week of notification that they are ready for pick-up. We take care to protect your powder coat finish and package your products safely and securely. If you have any concerns about our powder coating finish or packaging on your job, please talk to us before you leave with your parts. Inspect your order before you leave with your parts. We are not responsible for your products after they leave our facility. We strive to make sure all our customers are treated fairly and receive the quality they deserve. Receiving your parts and hauling them from our facility indicates that you are satisfied with the job we performed, and you agree to pay your bill in full. The risk of the goods shall pass to the Customer upon time of delivery/pick-up.

**PAYMENT:** Payment is due upon completion of the order unless prior approved credit has been established. Thimesch Enterprises, LLC dba BEPC expects payment on services performed, raw materials purchased for your job, and any other actual expenses incurred on behalf of the customer in the event an order is canceled or if the customer determines the product rendered is unusable. If a customer fails to make any payments in accordance with the standard terms, Thimesch Enterprises, LLC dba BEPC, reserves the right to hold shipments or deliveries until the terms are met or other arrangements are made. Interest will accrue on the customer's outstanding account balance from the date of invoice at the rate of 1.5% per month (18% per annum) until the outstanding balance is paid in full. Buyer agrees to pay all costs of collection, including attorney's fees for all delinquent accounts. Estimates/Quotes are subject to change at any time. Prices cannot be confirmed until the actual parts have been delivered to BEPC. Quoted prices cover standard processing unless otherwise noted. In the event any additional processing is required (for example, sanding, multiple wash cycles, double coating, etc.) due to unforeseen conditions, the quoted pricing will be adjusted accordingly. Packaging material and pallets will be added to your bill. Applicable tax will also be added to your bill.

**WARRANTY:** Thimesch Enterprises, LLC dba BEPC does not provide any warranties, expressed or implied, on our blasting or powder coating services. Any claim made will be reviewed after full payment is received and will be limited to the amount of the blasting and/or powder coating costs only. We make no warranty regarding the suitability, usability, durability, and/or ultimate customer satisfaction with regard to the product. If you have an issue with your order, please come to us promptly and we will do everything we can to make it right. Thimesch Enterprises, LLC dba BEPC assumes no responsibility and/or liability for any damage suffered by customer's product(s) as a result of service requested by the customer. Under no circumstance shall Thimesch Enterprises, LLC dba BEPC be responsible for any damages in excess of the amount of the purchase order, and we shall not be responsible in any instance for incidental, consequential, or punitive damages suffered or alleged to be suffered by the customer. Thimesch Enterprises, LLC dba BEPC shall be held harmless of statements, either expressed or implied, or representations made by the employees or agents.

These conditions are subject to change at any time without notice.